

# Tax facts

## Información sobre impuestos 2012

### Where to get answers Respuestas a sus preguntas

#### Colorado Income Tax

#### Colorado Department of Revenue

#### To pick up, drop off, make payments or for walk-in service

1375 Sherman St., Denver, CO 80261

Monday – Friday 8 a.m. – 4:30 p.m.

#### For telephone assistance **303-238-7378**

Monday – Friday 8 a.m. – 4:30 p.m.

#### To order forms **303-238-7378**

automated, 24/7 coverage

#### Refund inquiries **colorado.gov/revenueonline**

automated, 24/7 coverage

#### Internet **taxcolorado.com**

Para asistencia en español, llame al 303-238-3278.

### U.S. Income Tax

#### Internal Revenue Service

Local walk-in assistance

#### Denver IRS Office **303-446-1675**

1999 Broadway, Denver, CO 80202

Monday – Friday 8:30 a.m. – 4:30 p.m.

#### National line for forms and assistance

**1-800-829-1040**

Monday – Friday 7 a.m. – 10 p.m.

#### IRS forms distribution center **1-800-829-3676**

mail, fax or download TTY 1-800-829-4059

#### Teletax 24-hour recorded help **1-800-829-4477**

#### Taxpayer Advocate problem resolution

local **303-603-4600** national **1-877-777-4778**

#### Internet **www.irs.gov**

En todos los teléfonos del IRS se ofrece ayuda en español. Si desea información sobre impuestos en la Internet visite:  
[irs.gov/espanol/index.html](http://irs.gov/espanol/index.html)

### Where to get forms Dónde conseguir formularios

All Jefferson County Public Library locations have state and federal tax forms and instruction books, available while supplies last.

Forms from other states are available online. Please ask a librarian if you need assistance finding these forms.

#### Tax Talks: Changes for Your 2011 Return

A representative from a local tax service will be at the Wheat Ridge Library in March to share what is new and important about your 2011 filing. More information can be found in your library or at [jeffcolibrary.org/taxes](http://jeffcolibrary.org/taxes).

#### Tax Aide

Volunteers from the AARP Tax Aide program will help you complete both your state and federal income tax forms. Tax Aide consultations are available at the Arvada, Belmar, Columbine, Evergreen, Golden, Lakewood and Standley Lake libraries on a walk-in basis and by appointment at the Evergreen Library from early February through April 17. For details, please see the AARP Tax Help schedule in the libraries or on the web at [jeffcolibrary.org/taxes](http://jeffcolibrary.org/taxes).

For other Tax Aide locations call:

**AARP Tax Aide 1-888-227-7669**  
or visit [aarp.org/money/taxaide](http://aarp.org/money/taxaide)

Jefferson County Public Library carries a number of tax resources. Library staff is neither authorized nor qualified to provide tax assistance. For tax advice, please contact a tax advisor or an IRS or Colorado Department of Revenue representative.

You may find the following books helpful:

**Your Income Tax** by the JK Lasser Tax Institute;

**Ernst & Young Tax Guide** by Ernst & Young, LLP.

These publications are available at all Jefferson County Public Library locations in the reference and circulating collections under the number 343.73052.